

INVESTOR GRIEVANCE ESCALATION MATRIX:

Details of	Contact Person	Address	Contact No.	Email Id
Customer Care	Mr. Ronak Khetan	9, India Exchange Place, 7 th Floor, Room No.4, Kolkata – 700001	91 9830476300 Working Hours: Mon-Sat: 9:00 AM to 6:00 PM	ronak24khetan@gmail.com
Head of Customer Care	Mr. Ronak Khetan	9, India Exchange Place, 7 th Floor, Room No.4, Kolkata – 700001	91 9830476300 Working Hours: Mon-Sat: 9:00 AM to 6:00 PM	ronak24khetan@gmail.com
Compliance Officer	Mr. Jugal Kishore Sharma	9, India Exchange Place, 7 th Floor, Room No.4, Kolkata – 700001	91 9331006952 Working Hours: Mon-Sat: 9:00 AM to 6:00 PM	jugal51@gmail.com
CEO	Mr. Hari Prasad Khetan	9, India Exchange Place, 7 th Floor, Room No.4, Kolkata – 700001	91 9339276300 Working Hours: Mon-Sat: 9:00 AM to 6:00 PM	hpkhetan4@gmail.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html>

or

NSE at <https://investorhelpline.nseindia.com/NICEPLUS/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/NSE portal.

An Exclusive Email Id for Investor Complaints: ishanika1@gmail.com